



BEST — SOLUTION



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With the growing business development in ports, especially cargo service terminals, a system that accommodates customer needs to perform service requests independently without having to visit the billing site is needed, so as to increase the effectiveness and efficiency of the port service request process.



PROPOSED SOLUTION

PRAYA is a system packaged in the form of a mobile and web application that can perform the functions of submitting services, controlling and monitoring logistical activities in the inbound and outbound processes in real time and comprehensively; and equipped with notifications for users



KEY FEATURES



ORDER MANAGEMENT

Perform service requests that are integrated with the port operating system



CONFIGURATION RATE

Configuration of tariffs that can be done directly by end users by accommodating many parameters



EPAYMENT (H2H & AUTOCOLLECTION)

Providing several channels or electronic payment methods that are integrated with banking



TERMINAL CONFIGURATION

Configure the terminal according to the services provided



BENEFIT & VALUE ADDED

- Improve the efficiency of the service request process with easy application access and the concept of a single system that can be used in many terminals
- Upgrade the speed of service requests
- Improve the accuracy of data and transactions and reduce user errors
- Provides real-time visibility of cargo position and activity